

DRAFT
Statewide EMS Advisory Meeting
Airport Sheraton, Albuquerque, NM
July 25, 2018

Committee Attendees:

Joaquin Graham, Region 2
Gregg Kotila, EMS Region 1 – *via phone*
Marc Nason, NM Firefighters Association
Kathie Schafer, EMSC
Pete Bellows, NM EMT Association, Chair
James Williams, EMS Region 3
Kurt Krumperman, NM Ambulance Association
Brent Hamilton, NMAMTAC
Nate Lay, Emergency Services Council/SAR
Mick Leo, MD, ACEP, Medical Society

Absent:

Darren Braude, UNM Health Sciences
Chad Hamill, NM Fire Chiefs, Vice-Chair
Vacant, NM Nurses Association
Vacant, NENA
Vacant, Consumer Advocate
Vacant, NM Public Safety Representative
Vacant, NM Hospital Association

Pete Bellows called the meeting to order at 1:37 p.m. and introductions were made.

There was a quorum of filled positions in attendance.

Chad Hamill's proxy was held by James Williams
Darren Braude's proxy was held by Kathie Schafer

Approval of Minutes:

The minutes from the April 25, 2018 meeting were approved, as corrected. Moved by James Williams and seconded by Marc Nason. All approved.

EMS Region 1 Report

Kelly Zunie reported on behalf of EMS Region 1. The Region 1 is holding an awesome intimate conference. The Region has closed out their 2017-18 state contract. Kelly invited everyone to attend the BBQ event on Friday night.

Committee Reports:

Air Medical Transport Advisory Committee: There was nothing to report from the Air Ambulance Committee. Brent Hamilton stated that everything was "status quo."

Medical Direction Committee (MDC):

The MDC report was read by Kyle Thornton from an email by Joy Crook.

I am very sorry I could not be there in person for this report, and I hope that you all are well. The MDC last met June 15th in Albuquerque. The agenda was full, with over 14 annual renewals for Special Skills and several new applications. I presented a report from the Subcommittee on Special Skills which has been tasked with making recommendations to be MDC on changes to the Special Skill initial application and reporting process. The main recommendation from the Subcommittee is to create a Critical Care Scope of Practice for the State. This would build off of the current template for critical care agencies applying for Special Skills and will likely consist of the most common skills being used currently. Critical Care services would still be able to apply for special Skills outside of this bundle. This would reduce the number of Special Skills applications by almost half. The Subcommittee has also created a template to streamline annual reporting that will ease the burden on reporting agencies and improve the ease of identifying adverse events. Further simplifications of the process will have to wait until the next rule change submission, as many details of the Special Skills process is written into rule. The MDC will vote on these two main recommendations in September. The Committee is also currently collecting ideas for additions and/or deletions to the scope of practice at all licensure levels. There is a form that can be found on the Bureau website that can be submitted to Charlie, Kyle or myself for consideration at the next two MDC meetings. The next meeting is September 21st and we look forward to a lively discussion about potential Scope changes. I hope to see many of there.

Joint Organization on Education (JOE) Committee: Jessica Medrano reported that on June 13-14 the JOE had a working meeting. The JOE is working on updating the state curriculum. A process for out-of-state internship is being drafted. There was some education about CHEMPACK and the request to deliver some education for the EMT community. There was also education provided on Domestic Violence / Strangulation and the request to provide further education for EMT's. It was decided that an educational offering on strangulation will be provided in CE format.

EMS for Children (EMSC) Report:

Kathie Schafer reported that they have new goals and objectives; they have developed an ambulance equipment list and needs to be sure that EMS skills will be addressed. She is working with Dr. Ann Bellows to develop a curriculum that will look to address pediatric skills. This will be an online and in-person curriculum. There is a need for dedicated champions to take information back to their services and communities. They are also working on obtaining a \$100,000 grant from HRSA to create a template for hiring a pediatric emergency care coordinator for agencies nationwide.

Trauma Advisory Committee (TAC): Liana Lujan met with them during the last quarter and she will update the group with the EMS Bureau report.

Public Regulation Commission Advisory Committee (PRC):

Amanda Gray reported that the PRC requested a presentation from an expert in EMS billing to identify when and what scenarios could charge for ALS. It was a helpful presentation by AMR. The next topic for PRC Advisory Committee will be reviewing random drug screens and pulling off duty personnel to be tested. Services are looking for interpretation and maybe a variance to the rule in order to meet compliance.

EMS Bureau Updates:

Kyle Thornton introduced 2 new hires to the group: The EMS Licensing Manager is Nikki Arana and the Stroke/Stemi Coordinator is Haemi Rogers. The Bureau is currently at full staffing with 12 FTE.

The Bureau has a new project regarding our Licensing Database Software, we are currently working off a first generation Windows system. The Bureau is not able to conduct electronic payments, everything is

either check, money order or PO. This project actually started about 3 years ago and had to be cancelled due to security issues with the payment software. We have now been given the go-ahead to start the project again and move ahead. Nikki will be the point person for the new RFP. The goal is a new online license and renewal system with digital payment capabilities.

Kyle would like to thank Dr. Crook and Donnie Roberts for their great work with the Treatment Guidelines. The have been delayed getting to the website due to being scrutinized so well.

TRAUMA PROGRAM

Liana Lujan stated that we currently have 12 existing trauma centers in New Mexico and 2 NM designated centers in Texas. The status of our NM trauma centers are as follows:

Developing Trauma Centers:

1 developing Level III Trauma Center; Lea Regional in Hobbs, NM (EMS Region III)

5 developing Level IV Trauma Centers; Rehoboth McKinley in Gallup, NM (EMS Region I), Cibola General Hospital in Grants, NM (EMS Region I), Northern Navajo in Shiprock, NM (EMS Region I), Memorial Medical Center in Las Cruces, NM (EMS Region II), Gila Regional in Silver City, NM EMS Region II).

Upcoming trauma meetings are as follows:

TSFA 1:00-4:00	August 8, 2018	Bank of the West 8th fl- Alb
TPIC 9:00-12:00	August 14, 2018	TBD in am- Alb
TRW 12:30-4:30	August 14, 2018	Bank of the West 8th fl- Alb
TNCF 9:00-12:00	August 15, 2018	Bank of the West 2nd fl- Alb
TASSC 1:00-4:00	August 15, 2018	Bank of the West 2nd fl- Alb

Re-designation surveys are coming up for MountainView RMC, Gerald Champion RMC, UNMH and San Juan RMC. Union County General Hospital had a successful reverification survey in June 2018. The Trauma Program recently visited with staff at Miners’ Colfax Medical Center and Folsom EMS in Raton, NM. Members of Trauma Program were recently recognized as “Community Champions” by the Child Ready Program / EMS for Children. Trauma Systems Fund Authority (TSFA) Award Letters were sent to the 12 existing trauma centers and 4 developing trauma centers for FY19 funding. Award Letters were also sent to the 6 agencies that were awarded Trauma System Development Projects for FY19. Statewide concerns are being reviewed at the Trauma Performance Improvement Committee (TPIC).

EMS LICENSING

Nikki Arana gave the EMS Licensing Report. The following are NREMT pass/fail statistics and current EMT population numbers:

National Registry Pass/ Fail

	Attempted Exam	First Attempt Pass
FR	6	100%
EMT	191	79% (151)
AEMT	67	76% (51)
EMT-P	36	78% (28)

Initial Licenses Issued (4/2/18 – 6/30/18) = 271

Disp 34
Disp-I 1

FR 14
Basic 147
Intermediate 49
Paramedic 26

Current Active Licenses

Disp 533
Disp-I 18
FR 372
Basic 3138
Intermediate 1757
Paramedic 1916
Total 7734

Licenses due to expire = 3820

We have begun to accept new renewal applications. The license verification and audit lists are posted on the EMS Bureau website. The CE application and processes are being revised, effective January 2019. New Continuing Education numbers are being issued please contact Nikki for questions and application forms.

EMS FUND ACT

Ann Martinez provided the Fund Act report. We had 245 agencies funded for the FY19 Fund Act. Six agencies did not have contracts (re: the new statute, they need a contract that states that they will do 911 in their area). One agency ceased operations (Mt Taylor Ambulance), one agency merged with another (Apache Creek to Reserve). Four applications were non-compliant with either NMEMSTARS or Medical Rescue. There were four regular start-ups that includes Superior, which will be based in Grants (Cibola County will be their Fiscal Agent). Superior EMS is trying to get NMEMSTARS compliant with version 3, their startup date was May 21, 2018. Superior Cibola County will only be eligible for the \$1500 start-up funds and it will be a requirement that they report to NMEMSTARS in version 3 this fiscal year.

Joaquin Graham moved to approve the startup funds for Superior Ambulance in Cibola County. Marc Nason seconded the motion. All approved.

FY20 EMS Fund Act applications are now available. The Bureau has received letters for appeal that have been forwarded to the Secretary's office for approval.

NMEMSTARS

Currently we have 353 EMS agencies in NM. 205 of these agencies are reporting to NMEMSTARS Elite (version 3). Of the 353 services in NMEMSTARS 190 are Volunteer, 92 are non-volunteer and 66 are mixed agencies with both volunteer and paid staffing. Agencies that have not transitioned to the NMEMSTARS version 3 reporting system will not get full credit for the annual service report. If you have not contacted the regional support person to transition to the new version you need to contact them immediately. As of Sept. 1st, any agency entering ePCR EMS reports in the old NMEMSTARS system will no longer be able to enter reports. The only means to submit EMS Reports will be in the new NMEMSTARS Elite (version 3) system.

EMS COMMUNICATIONS

EMS Bureau is working with Border Patrol allowing them to utilize the MED channels. Presbyterian will be putting in radio communication in the next few weeks and the EMS Bureau will be administering the EM Resources until further notice.

STEMI PROGRAM

There are 9 PCI capable hospitals in New Mexico, as listed:

- Christus St. Vincent Hospital – Santa Fe
 - Gerald Champion Regional Medical Center – Alamogordo
 - Heart Hospital/Lovelace Medical Center (the only NM STEMI receiving center) – Albuquerque
 - Memorial Medical Center – Las Cruces
 - Mountain View Regional Medical Center – Las Cruces
 - Presbyterian Main Hospital – Albuquerque
 - San Juan Regional Medical Center – Farmington
 - UNM Hospital – Albuquerque
 - VA Hospital – Albuquerque
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- Gerald Champion Regional Medical Center recently was certified as a STEMI receiving center.
 - DOH is sponsoring the 9th Annual Pre-Hospital Management of Cardiovascular Disease, which takes place on 9/22/18 at Sandia Resort.
Credits available from this conference:
 - 8.0 continuing medical education credits from the New Mexico EMS Bureau
 - 8 clock hours credit from the New Mexico Society of Respiratory CareEarly registration deadline is 9/15/18
Early cost = \$75
Late cost = \$100
- Haemi Rogers is working to make a current STEMI program contact list, so please let Haemi (Haemi.Rogers@state.nm.us) know if you would like to be included.
- We need at least one more hospital to agree to submit STEMI data to the new AHA registry, and the EMS Bureau is willing to help cover the costs to do so.
The data is important because:
 - It is crucial to improving the systems, protocols, and guidelines,
 - It will ultimately improve treatment and response times,
 - Patients will be treated faster, improving outcome and minimizing heart damage,
 - New Mexico has a great chance at a LEADER in the country for successfully treating STEMI patients, and our ability to access and evaluate data is necessary.
- The EMS Bureau is willing to help fund as many hospitals as possible to make the switch to the new STEMI registry.

STROKE PROGRAM

There are currently six Primary Stroke centers in New Mexico, as follows:

- Lea Regional Medical Center – Hobbs
- Lovelace Medical Center – Albuquerque
- Mountain View Regional Medical Center – Las Cruces
- Presbyterian Main Hospital – Albuquerque
- San Juan Regional Medical Center – Farmington
- UNM Hospital – Albuquerque

There is only one Acute Stroke ready hospital:

- Rehoboth McKinley Christian Health Care Services

UNM Hospital is working toward becoming a comprehensive stroke center. Gerald Champion Regional Medical Center is working toward becoming a primary stroke center. The EMS Bureau is working on creating a "Stroke Care Card" in order to decrease treatment times by getting the required information needed to receiving physicians. The Stroke Care Card will also help to standardize the language used by all medical staff who are caring for stroke patients.

The Stroke Care Card will include the following assessments:

- Last Known Well (LKW)
- Cincinnati Score
- Blood Glucose Level
- Blood Pressure – Diastolic AND Systolic
- List of Blood Thinners
- List of Receiving Centers
- Dizzy Plus – Potential Posterior Stroke?

The EMS Bureau is seeking to include primary care physicians and stroke rehabilitation representatives to participate in quarterly stroke meetings and expand the reach of critical stroke information to these groups. The Treatment Guidelines have been updated last week with stroke information. Finally, there are funds available from NMDOH to aid hospitals in funding stroke education for staff, and other necessities needed to become certified as an Acute Stroke Ready Hospital, Primary Stroke Center, or Comprehensive Stroke Center.

OPERATIONS REPORT

EMS Licensing Commission:

Impaired Practitioner Committee: 2 active

Parental Responsibility Act: 1 Warning, 1 suspension

Non-sufficient funds: 1 denial

Waiver request: 0

Meeting Dates:

- Statewide EMS Advisory Committee, 11/7/2018, 1330 hrs, Las Cruces
- EMS Licensing Commission, 8/14/2018, 1000 hrs Scientific Labs, Albuquerque
- Air Ambulance 9/4/2018, 1300 hrs, Atlantic Aviation, Albuquerque
- Medical Direction 9/21/2018, 0930 hrs, CNM Workforce
- JOE 9/21/18, 1:00pm, CNM Workforce

Kyle Thornton gave appreciations to the Bureau staff and noted that the Bureau's website has been upgraded by the state and that we will try to improve as we go. Brent Hamilton stated that the Heart Hospital in Albuquerque will hold a conference on September 22.

REGIONAL UPDATES

EMS REGION II

Doug Campion reported that the next EMS Conference will be hosted by EMS Region II in Las Cruces; November 7-9, details will follow. The Regional office has wrapped up the contract for FY2018. They look forward to a quick contract process for the upcoming years.

The Retrac has been very active; the Prevention Committee has been working on a Senior Fall Prevention program, they have been conducting "Stop the Bleed" class in Truth or Consequences and they have been working on Trauma bypass protocols with Dona Ana County. These protocols will be rolled out to other counties in the Region.

CONTRACT UPDATE

Kyle stated that the 4 year cycle ended on June 30, 2018 and a Request for Proposal (RFP) was issued for the operation of three geographical offices. The EMS Bureau received five responses to the RFP; the selection to operate the regions are as follows: EMS Region 2 for Region 2, EMS Region 3 for Region 3 and EMS Region 3 for Region 1. Kyle thanked the EMS Region 1 office for their services over the last eight years. The EMS Bureau is excited about the new regional operational structures and the contracts are expected to be executed mid to late August.

EMS REGION III

Donnie reported that EMS Region 3 is changing their organization structure. James Williams was nominated as the Board President. Have established a Region 1 Advisory Board (14 members). EMS Region 1 and EMS Region 3 Advisory Boards will answer to the Board of Directors of Eastern NM Emergency Medical Services Corporation. Plans to meet people in the Region 1 area, attend the Retracs. The new EMS Region 1 phone number will be 505-270-9278. As positions are vacated anyone in the appropriate county is eligible to be nominated for the Advisory Boards. Working quickly to get things in place, so when the contracts are executed they will be up and running.

TRAINING SCHOOLS

UNM EMSA

Lyndsay Eakes report was read by Kathie Schafer. The EMS Academy has 27 Paramedic candidates graduating 8/24 at UNM, and the Albuquerque Fire Paramedic class just finished in June. There is a class of 28 Paramedic students starting in the main campus class in August. Albuquerque Fire Rescue has 20 paramedic students starting the certificate paramedic course, and we are excited that there will be five EMS agencies sending their students to the class. These agencies are Santa Fe County, Laguna Pueblo, Rio Rancho, Albuquerque Fire and AAS.

Recently in March we renewed almost 80 Instructors (ICs) all throughout the state of NM. The EMSA has 54 First Responder, EMT and EMT Intermediate courses completed or in progress since January 1, 2018, the majority taking place in our rural and frontier areas of NM. Currently, have an open faculty lecturer position that will work with our UNM/USAF Program on Kirtland AFB.

ENMU-R

No report given.

DABCC

Ann Bellows presented that they have three Paramedic cohorts going on now, one will finish in August, another will finish in January and the other will end in July. In the fall, they will finish up 4 EMT-Basic and 2 EMSFR classes.

CNM

Jessica Medrano reported that they had 2 Paramedic cohorts in progress and 45 folks have applied to the paramedic program. They are at the two year mark for the scenario based entrance exams; they have shown no difference in attrition. CNM has submitted their self-study for their accreditation visit in May 2019. Working with CNM Ingenuity for an accelerated Associates Degree program. They are

currently holding 2 dual credit EMSFR courses, 6 full EMT-Basic courses and 2 full EMT-Intermediate courses. They are now able to hire patient actors. Community EMS classes are not filling, however Molina Healthcare has offered scholarships. Created an online hybrid EMT-Basic course with funding through the Sunpath Grant. This hybrid course will need to be reviewed.

SFCC

No report given.

SJCC

No report given.

LEGISLATIVE AND NATIONAL NEWS

Kyle Thornton stated that the NMDOH EMS Bureau will not be putting forth any legislation this coming Session.

The National Highway Transportation Safety Administration (NHTSA) is developing remount standards and will eventually retire the GSA standards. These remount standards will most likely be adopted in state rule.

Subcommittee members for EMS funding are:

Chad Hamill

James Williams

Pete Bellows

James Williams presented a PowerPoint presentation titled the "Future of Funding." The presentation covered a history of the Fund Act and past funding initiatives. The tasks presented included updating our assessments, data analysis, obtaining sponsors/Legislators to assist, and Scheduling/Timing.

Kyle Thornton noted that the Association of Counties does have some legislation that they are planning on moving forward with; a straight up \$5M infusion to the EMS Fund Act. There is a "potential" that the FY20 EMS Fund could be \$8M. No mention of a new study or anything else. There are other ideas on the horizon for state funding. Further discussion ensued surrounding how EMS needs to stand together as one, rather than fire v. EMS, Career v. Volunteer, Govt. v. Private, etc. Does EMS really need the additional funding, since each year there is money going back to the General Fund?

2017 EMS Needs Survey was presented by Joaquin Graham. This is the 4th year that Mr. Graham has done this study. Added to the Annual Service Reports questions such as "the number of Paramedics I have, v. the number of Paramedics I wish I had." The same questions were asked about EMT, Intermediates and EMSFR. There were discussions surrounding the data. This information was helpful in gleaming what reporting agencies are reporting what they would like to see in the workforce.

This is a very labor intensive process and this is the last year we will do this. The information will be turned over to Kyle Thornton who can send it out to others if they wish. Thanks were given to Joaquin for his work on this project.

OTHER BUSINESS

None.

The next meeting will be held on November 7, 2018 in Las Cruces.

James Williams moved to adjourn the meeting at 3:55 pm, seconded by Brent Hamilton. All approved.